

Customer Feedback Form

We would be very grateful if you could fill in the questions below, your feedback is extremely important to us. Every month all completed questionnaires will go into a prize draw to win a bottle of wine worth £15.00.

Name: BRYONY LANDSBERT

Date: 27/5/16

Please score each of the following questions from 1 to 10.

1. Overall level of satisfaction? 10

Comments: The trees look natural in shape, and just what we needed/wanted.
~~The~~ You can always tell a good job's been done when it looks like it's always been like that!

2. Were you happy with the initial visit and consultation? 8

Comments: We weren't in, but yes - any questions I had were answered by email.

3. Was the information in the quotation detailed and clear enough to understand? 8

Comments: All options were added up to make a rather large total! Fortunately I soon worked it out.

4. How satisfied are you with the work carried out? 10

Comments:

5. Were the people who carried out the work professional and courteous? 10

Comments: They were fantastic - polite, courteous, friendly and appropriately chatty - they even agreed to eat up all my ginger biscuits for me :-)

6. Would you recommend Jenks Oxford to a friend? Yes / No

7. We are always looking for ways to improve our service, if there is anything you would like to see improved or would simply like to write a brief testimonial below it would be very much appreciated.

I'm happy for you to use any of the above comments for improvement / testimonial.

Bryony.