

Customer Feedback Form

We would be very grateful if you could fill in the questions below, your feedback is extremely important to us. Every month all completed questionnaires will go into a prize draw to win a bottle of wine worth £15.00.

Name: Mr Robert Hicks

Date: 18-02-16

Please score each of the following questions from 1 to 10.

1. Overall level of satisfaction?

EXCELLENT

10

Comments:

2. Were you happy with the initial visit and consultation?

10

Comments:

VERY HAPPY

3. Was the information in the quotation detailed and clear enough to understand?

Comments:

YES

10

4. How satisfied are you with the work carried out?

Comments:

FIRST CLASS

10

5. Were the people who carried out the work professional and courteous?

Comments:

EXCELLENT

10

6. Would you recommend Jenks Oxford to a friend? Yes / No

10

7. We are always looking for ways to improve our service, if there is anything you would like to see improved or would simply like to write a brief testimonial below it would be very much appreciated.

I am very impressed & 3rd time
we have dealt and always very
satisfied

Ratt