

Customer Feedback Form

We would be very grateful if you could fill in the questions below, your feedback is extremely important to us. Every month all completed questionnaires will go into a prize draw to win a bottle of wine worth £15.00.

Name: MRS JULIA SMITH

Date: 23 April 2016.

Please score each of the following questions from 1 to 10.

1. Overall level of satisfaction? 10

Comments:

2. Were you happy with the initial visit and consultation? 10

Comments:

3. Was the information in the quotation detailed and clear enough to understand? 10

Comments:

4. How satisfied are you with the work carried out? 10

Comments:

5. Were the people who carried out the work professional and courteous? 10

Comments:

6. Would you recommend Jenks Oxford to a friend? Yes / No

7. We are always looking for ways to improve our service, if there is anything you would like to see improved or would simply like to write a brief testimonial below it would be very much appreciated.

This is the 2nd time we have used you -
have confidence that the work will be to
a high standard. We never consider
another company. J.S.